

MODIFIED FORM A
DEPARTMENT/AGENCY PROCESS RESULTS REPORT

AGENCY NAME: ALAMINOS CITY WATER DISTRICT		
	(A)	(B)
	ONE (1) EXTERNAL CORE SERVICE	ONE (1) INTERNAL SERVICE
(1) Name of Service		Filing and Processing of Application for Leave
(1a) Reason for Selection		A service that involves interagency action
(2) Responsible Unit/s		Admin and Human Resource Department
(3) Identified Clients e.g. G2C, G2B, G2G		G2G
(4) Number of Client Visits in FY 2022		1424
(5) Volume of Transactions in FY 2022		1035
(6) FY 2021 Improvements (ease of transaction, digitization, standardization)		Standardization
(7) FY 2021 Results (evidence)		ISO - QMS Certification
(8) FY 2022 Improvements (ease of transaction, digitization, standardization)		Standardization
(9) FY 2022 Results (evidence)		Use of the New CSC Application for Leave Form
(10) FY 2022 Citizen/Client Satisfaction Rating		Very Satisfactory
(11) Remarks		N/A

Prepared by:

JULIE ANN O. TUPAZ
 Administration Services Aide
 Admin and HR Department

Approved by:

ATTY. NAPOLEON F. SEGUNDERA, JR.
 General Manager

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