

**MODIFIED FORM A
DEPARTMENT/AGENCY PROCESS RESULTS REPORT**

AGENCY NAME:	ALAMINOS CITY WATER DISTRICT	
	(A)	(B)
	ONE (1) EXTERNAL CORE SERVICE	ONE (1) INTERNAL SERVICE
(1) Name of Service		Printing of Daily Time Record
(1a) Reason for Selection		A service that involves interagency action
(2) Responsible Unit/s		Admin and Human Resource Department
(3) Identified Clients e.g G2C, G2B, G2G		G2G
(4) Number of Client Visits in FY 2022		2430
(5) Volume of Transactions in FY 2022		2430
(6) FY 2021 Improvements (ease of transaction, digitization, standardization)		Standardization
(7) FY 2021 Results (evidence)		ISO - QMS Certification
(8) FY 2022 Improvements (ease of transaction, digitization, standardization)		Digitization
(9) FY 2022 Results (evidence)		Use of Contactless Time Data Capture Device - Face Recognition Biometric Machine
(10) FY 2022 Citizen/Client Satisfaction Rating		Very Satisfactory
(11) Remarks		N/A

Prepared by:

GENESIS G. ARIOLA
HRMO, Department Manager B
Admin and HR Department

Approved by:

ATTY. NAPOLEON F. SEGUNDERA, JR.
General Manager B